RESEARCH DATA SERVICES, INC.

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Naples, Marco Island, Everglades Convention and Visitors Bureau

March 2021 Visitor Profile

Prepared for:

Collier County Board of County Commissioners

and

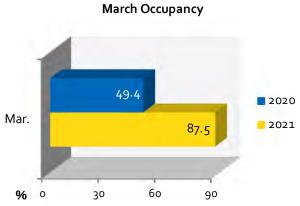
Naples, Marco Island, Everglades Convention and Visitors Bureau

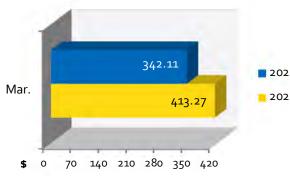
Prepared by: Research Data Services, Inc. www.ResearchDataLLC.com

April 2021

| | Year to Date (January – March) | | %Δ | March | | %Δ |
|---------------------------------------|---------------------------------------|---------------|----------------|---------------|---------------|----------------|
| H/M/C ⁺ Visitor Statistics | 2020 | 2021 | `20/`21 | 2020 | 2021 | `20/`21 |
| Visitors (#) | 572,200 | 583,600 | +2.0 | 142,400 | 230,200 | +61.7 |
| Room Nights | 714,600 | 701,800 | -1.8 | 166,200 | 282,800 | +70.2 |
| Direct Exp. (\$) | \$491,909,300 | \$538,128,200 | +9.4 | \$126,615,000 | \$243,841,700 | +92.6 |
| Total Eco. Impact (\$) | \$733,436,800 | \$802,349,200 | +9.4 | \$188,783,000 | \$363,568,000 | +92.6 |

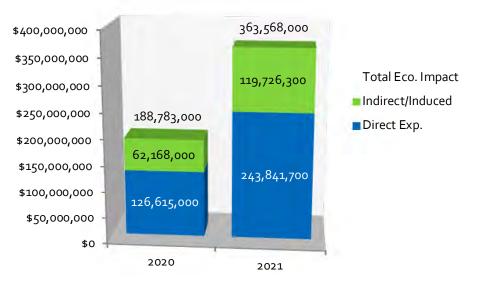
+ Visitors staying in commercial lodging subject to the resort tax (hotel/motel/condo, etc.)





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March Economic Impact

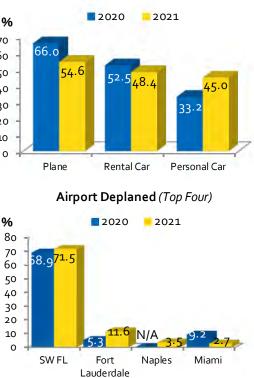
March

| 20 | Lodging Statistics | 2020 | 2021 | %∆`20/`21 |
|----|--------------------|----------|----------|-----------|
| 21 | Occupancy | 49.4% | 87.5% | +77.1 |
| | Room Rates | \$342.11 | \$413.27 | +20.8 |
| | RevPAR | \$169.00 | \$361.61 | +114.0 |



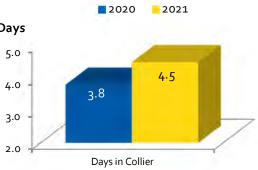
March Room Rates

| Transportation Mode (Multiple Response) | March 2020 | March 2021 | |
|---|------------|------------|----------|
| Plane | 66.0% | 54.6% | ŧ |
| Rental Car | 52.5 | 48.4 | + |
| Personal Car | 33.2 | 45.0 | + |
| Airport Deplaned (Base: Flew) | March 2020 | March 2021 | |
| Southwest Florida International | 68.9% | 71.5% | + |
| Ft. Lauderdale International | 5.3 | 11.6 | + |
| Naples Airport | N/A | 3.5 | - |
| Miami International | 9.2 | 2.7 | + |
| Tampa International | 3.4 | 2.5 | + |
| Orlando International/Sanford | 5.7 | 1.9 | + |
| Purpose of Trip (Multiple Response) | March 2020 | March 2021 | |
| Vacation/Weekend Getaway | 88.4% | 92.9% | 1 |
| Visit with Friends and Relatives | 18.1 | 16.3 | + |
| Group Travel | 21.0 | 9.7 | + |
| Special Event | 1.9 | 3.6 | + |
| First Visit to (% yes) | March 2020 | March 2021 | |
| Collier County | 36.0% | 35.7% | ÷ |
| Florida | 2.6 | 3.6 | † |
| Length of Stay (Days) | March 2020 | March 2021 | |
| In Collier County | 3.8 | 4.5 | 1 |
| Party Size | March 2020 | March 2021 | |
| Number of People | 2.4 | 2.7 | 1 |



Transportation

Length of Stay in Collier County (Days)





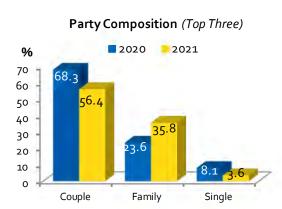
| Party Composition (Multiple Response) | March 2020 | March 2021 | |
|---------------------------------------|------------|------------|---|
| Couple | 68.3% | 56.4% | ŧ |
| Family | 23.6 | 35.8 | + |
| Single | 8.1 | 3.6 | ŧ |
| Group of Friends | 2.4 | 3.0 | + |

| Did Party Have Lodging Reservations for Stay | March 2020 | March 2021 | |
|--|------------|------------|---|
| % Yes | 98.8% | 96.4% | ŧ |

| Expense Relative to Expectations | March 2020 | March 2021 | |
|----------------------------------|------------|------------|---|
| More Expensive | 19.4% | 26.2% | + |
| Less Expensive | 3.5 | 2.1 | + |
| As Expected | 75.1 | 70.6 | + |

| Satisfaction with Collier County | March 2020 | March 2021 | |
|----------------------------------|------------|------------|---|
| Very Satisfied | 67.2% | 82.7% | + |
| Satisfied | 26.0 | 13.8 | + |
| Satisfaction Level (Combined) | 93.2% | 96.5% | + |



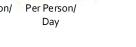








| Activities Enjoyed in Area (Multiple Response) | March 2020 | March 2021 | | |
|--|------------|------------|----------|-------------------------------------|
| Beach | 69.2% | 74.5% | + | |
| Relaxing | 80.1 | 71.5 | + | Activities Enjoyed in Area (Top Fiv |
| Dining Out | 61.2 | 55.5 | + | 2020 2021 |
| Sunsets | 40.9 | 42.4 | + | 1 |
| Pool | 46.2 | 42.0 | + | Beach 69.2 |
| Shopping | 49.5 | 40.2 | + | 74-5 |
| Enjoying Nature/Bird Watching/Everglades | 26.2 | 30.3 | + | Relaxing 80.1 |
| Reading | 28.0 | 29.2 | ↑ | 71.5 |
| Swimming | 25.4 | 28.6 | + | Dining 61.2 |
| Sightseeing | 22.4 | 25.0 | + | Out 55.5 |
| Walking | 21.1 | 23.4 | + | Sunsets 40.9 |
| Sunning | 17.6 | 20.7 | + | 42.4 |
| Boating | 16.9 | 18.2 | + | Pool 46.2 |
| Visiting with Friends/Relatives | 22.2 | 17.3 | + | 42.0 |
| Bars/Nightlife | 18.4 | 16.2 | + | % 0 25 50 75 100 |
| Shelling | 10.1 | 13.1 | + | |
| Fishing | 11.2 | 10.7 | + | |
| Golfing | 10.9 | 9.5 | + | |
| Art Galleries/Shows/Fairs | 10.8 | 4.9 | + | Collier Base Budgets |
| Demographics | March 2020 | March 2021 | | \$ 2020 2021 |
| Average Age Head of Household (Years) | 49.7 | 50.9 | † | 3,000 2,500 - 2,860 |
| Median Annual Household Income | \$180,854 | \$181,277 | + | 2,000 - 2,134 |
| Collier Base Budget | March 2020 | March 2021 | | 1,500 - 1,000 - 889 1,059 |
| Total | \$2,133.96 | \$2,860.00 | + | 500 0 234,235 |
| Per Person/Stay | 889.15 | 1,059.26 | + | Total Party Per Person/ Per Person/ |
| Per Person/Day | 233.99 | 235.39 | + | Budget Stay Day |
| | | | | |





| Area Information Seen/Read/Heard | March 2020 | March 2021 | | |
|--|------------|------------|----------|--|
| % Yes | 48.6% | 54.1% | + | Seen/Read/Heard Info. Influenced |
| Directly Influenced by Information (Base: Seen/Read/Heard Area Information) | March 2020 | March 2021 | | 2020 2021 2020 2021 % 60 50 48.6 54.1 60 |
| % Yes | 57.9% | 60.8% | • | $\begin{array}{cccccccccccccccccccccccccccccccccccc$ |
| Why Chose the Area (Multiple Response) | March 2020 | March 2021 | | |
| Beach Area | 53.4% | 56.2% | + | % Yes % Yes |
| Weather | 52.6 | 53.3 | + | |
| Previous Experience | 45.9 | 48.1 | + | Internet Use |
| Appealing Brochures/Websites | 30.4 | 36.2 | | 2020 2021 |
| Quality of Accommodations | 28.8 | 29.6 | + | % |
| Recommendation | 25.3 | 29.1 | ↑ | 90 96.3 97.7 |
| Outdoor Recreation/Nature | 22.1 | 26.2 | + | 90 - 90.3 97.7 80 - 82.3 |
| Restaurants | 30.0 | 22.9 | + | 70 - |
| Relaxing | 30.8 | 21.4 | ŧ | 60 - |
| Quiet/Peaceful/Laid Back | 23.7 | 17.1 | + | 50 Use Web for Travel Book Reserv for Trip |
| Not Crowded | 10.0 | 8.8 | + | Info This Trip Online |
| Never Been | 14.8 | 8.4 | + | |
| Business/Meeting/Conference | 19.2 | 8.0 | ŧ | |
| Internet Use | March 2020 | March 2021 | | |
| Use Internet to Obtain Travel Info for This Trip (% Yes) | 96.3% | 97.7% | + | T |

Book Reservations for Trip Online (%Yes)

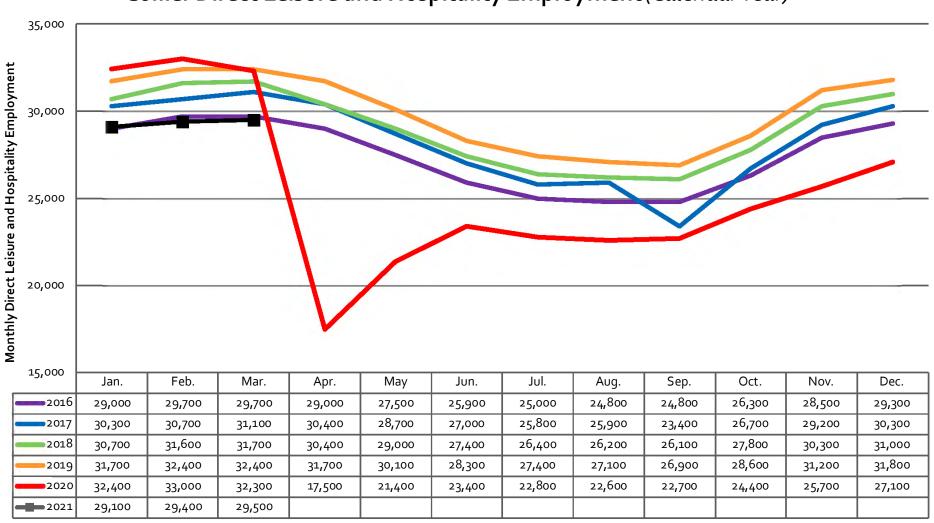
| | March 2020 | March 2021 | |
|----|------------|------------|---|
| 5) | 96.3% | 97.7% | + |
| | 82.3 | 87.8 | • |



Industry Data: 2016 - 2021



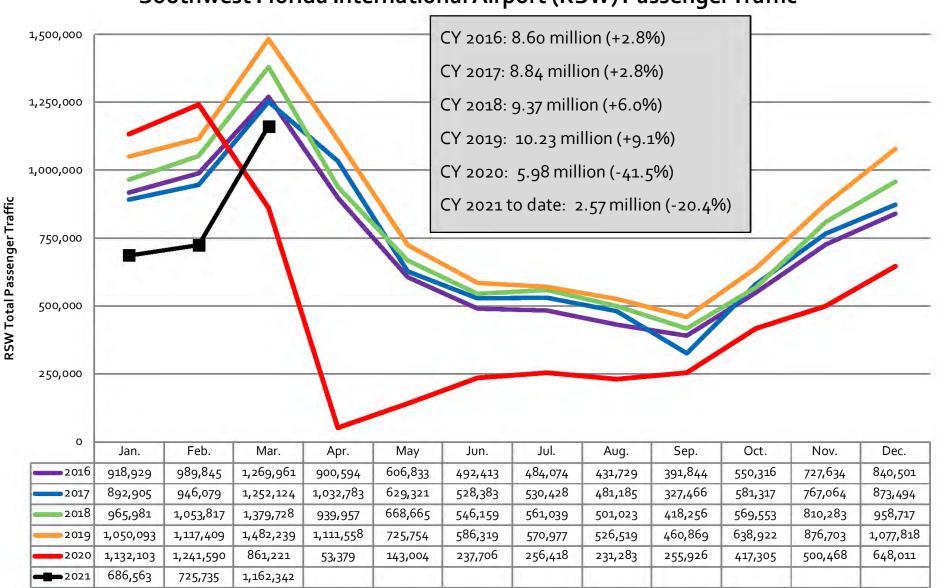




Collier Direct Leisure and Hospitality Employment (Calendar Year) *

* SOURCE: Florida Department of Economic Opportunity, Labor Market Information, Current Employment Statistic Program (CES), Collier County Leisure and Hospitality Sector. (June 2019 through December 2020 employment projections revised as of March 15, 2021 reporting.)





Southwest Florida International Airport (RSW) Passenger Traffic



March 2021 Visitor Origin Markets

| | 2020 | | 20 | | |
|-----------------|---------------------|-----------------------|---------------------|-----------------------|---------------|
| Visitor Origins | Share of Mkt (%) | Number of Visitors | Share of Mkt (%) | Number of Visitors | %∆ `20/`21 |
| Florida | 30.0% | 42,720 | 29.1% | 66,988 | +56.8 |
| Southeast | 7.1 | 10,110 | 8.7 | 20,027 | +98.1 |
| Northeast | 29.4 | 41,866 | 32.9 | 75,736 | +80.9 |
| Midwest | 16.6 | 23,638 | 23.8 | 54,788 | +131.8 |
| Canada* | 2.3 | 3,275 | 0.0 | 0 | -100.0 |
| Europe* | 9.9 | 14,098 | 0.0 | 0 | -100.0 |
| Other | 4.7 | 6,693 | 5.5 | 12,661 | +89.2 |
| Total | 100.0 | 142,400 | 100.0 | 230,200 | +61.7 |

* March 2021 Canadian and European visitation was too small to measure.

