# NAPLES, MARCO ISLAND, EVERGLADES

**Convention & Visitors Bureau September 2022 Monthly Dashboard** 







### **MONTHLY SNAPSHOT**





Occupancy, ADR, RevPAR, Spending, Economic Impact, etc. all saw YOY decreases in September. These decreases were largely due to Hurricane Ian, which made landfall in Southwest Florida during the final week of the month.



Visitors in September 2022 rated their value for travel dollar within Collier County at 9.4 out of 10, the highest rating seen since this metric was implemented in October of 2021.



The median number of days that visitors spent planning their trips dropped to 47 in September, 10 days shorter than last month.

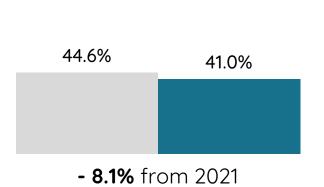


### SEPTEMBER 2022 LODGING METRICS\*





41.0%



#### **AVERAGE DAILY RATE**

\$215.32





#### **REVENUE PER AVAILABLE ROOM**

\$88.28



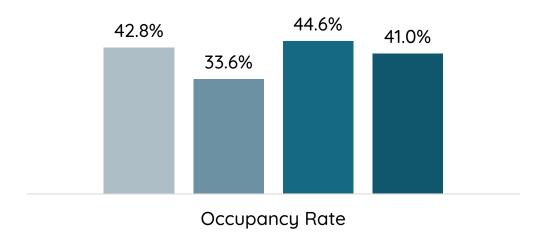
**- 10.6%** from 2021

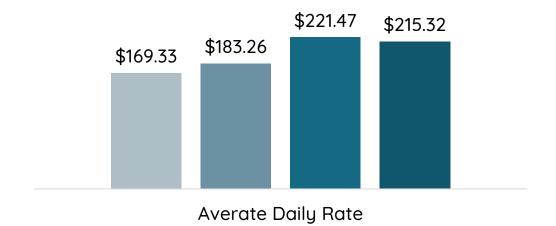
<sup>\*</sup> Visitors staying in paid accommodations.

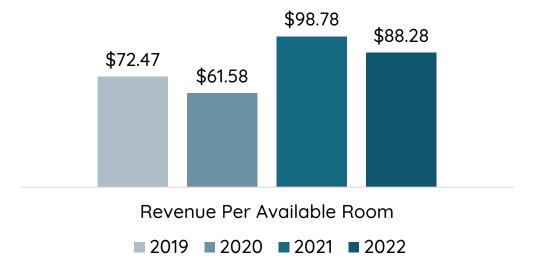


### SEPTEMBER 2019-2022 LODGING METRICS\*









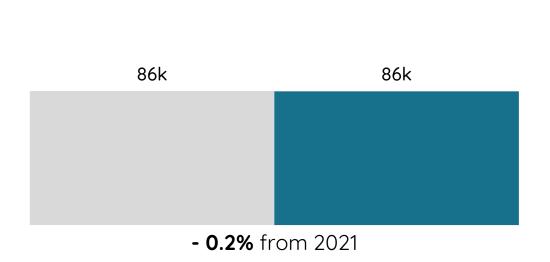
<sup>\*</sup> Visitors staying in paid accommodations.

### **SEPTEMBER 2022 VISITATION & ROOM NIGHTS\***



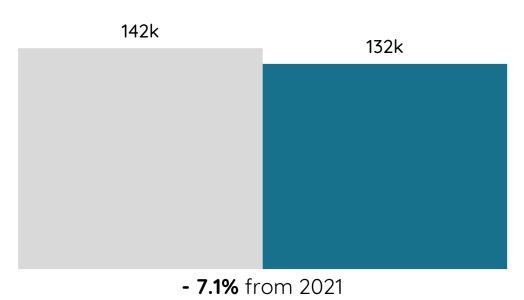


86,200



### **ROOM NIGHTS**

132,200



■ Sep-21 ■ Sep-22

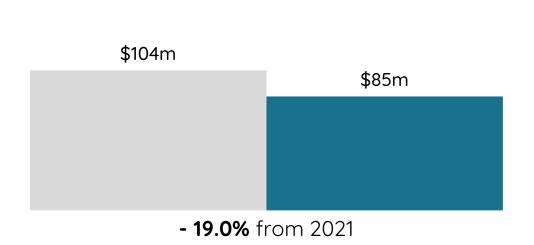
<sup>\*</sup> Visitors staying in paid accommodations.

### SEPTEMBER 2022 SPENDING & ECONOMIC IMPACT\*



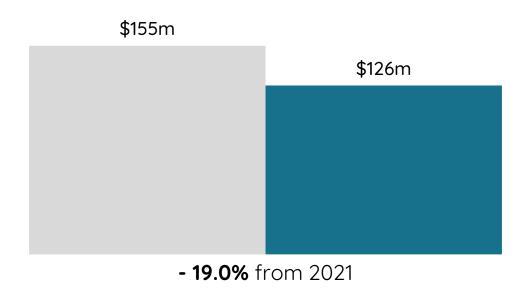
#### **DIRECT SPENDING**

\$84,382,200



### **ECONOMIC IMPACT**

\$125,813,900



■ Sep-21 ■ Sep-22

\* Visitors staying in paid accommodations

### **VISITOR ORIGIN\***

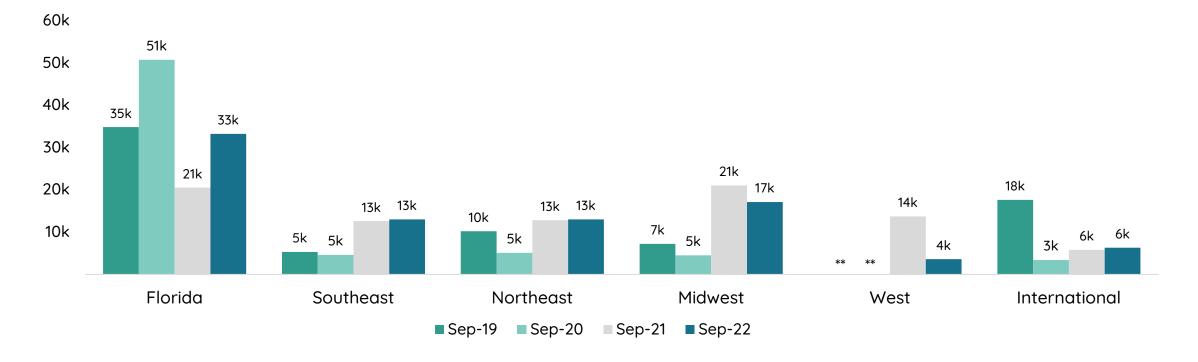




33,200

**OUT-OF-STATE VISITORS** 

53,000



<sup>\*</sup> Visitors staying in paid accommodations.

<sup>\*\*</sup> Visitation from western U.S. states not separated from "other" category in September 2019 and 2020.

### **CUMULATIVE VISITATION & ROOM NIGHTS\***





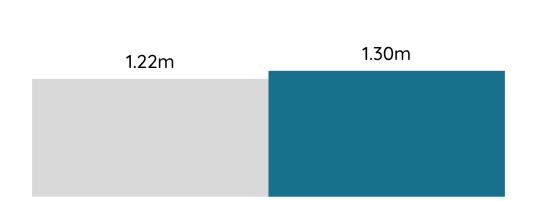
1,302,500

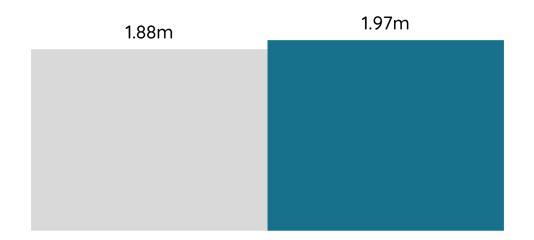
+ 6.9% from 2021

### **CYTD ROOM NIGHTS**

1,970,900

+ 5.0% from 2021





■ Sep-21 ■ Sep-22

\* Visitors staying in paid accommodations.

### **CUMULATIVE SPENDING & ECONOMIC IMPACT\***



### **CYTD DIRECT SPENDING**

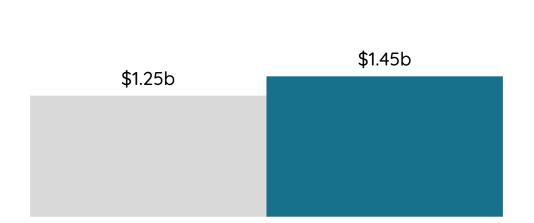
\$1,452,307,500

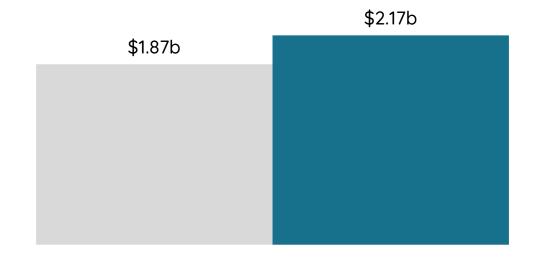
+ 16.0% from 2021

### **CYTD ECONOMIC IMPACT**

\$2,165,390,600

+16.0% from 2021





■ Sep-21 ■ Sep-22

\* Visitors staying in paid accommodations.

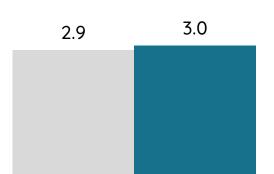


## TRIP CHARACTERISTICS\*



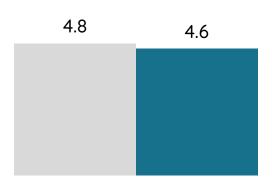
**TRAVEL PARTY SIZE** 

3.0



**NIGHTS STAYED** 

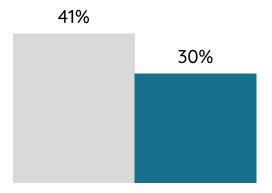
4.6





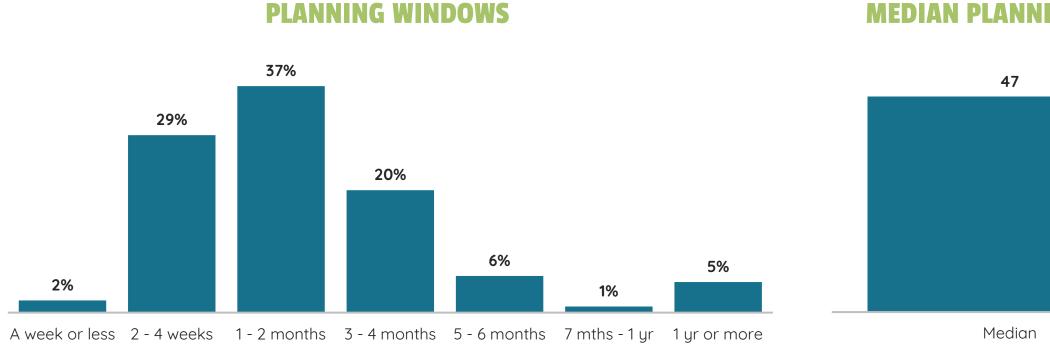
**1ST TIME VISITORS** 

30%

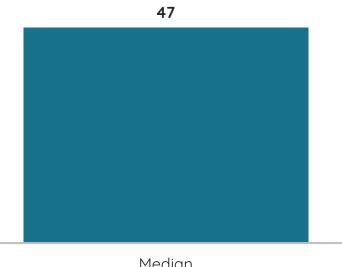


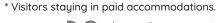
### TRIP PLANNING CYCLE\*





### **MEDIAN PLANNING DAYS**



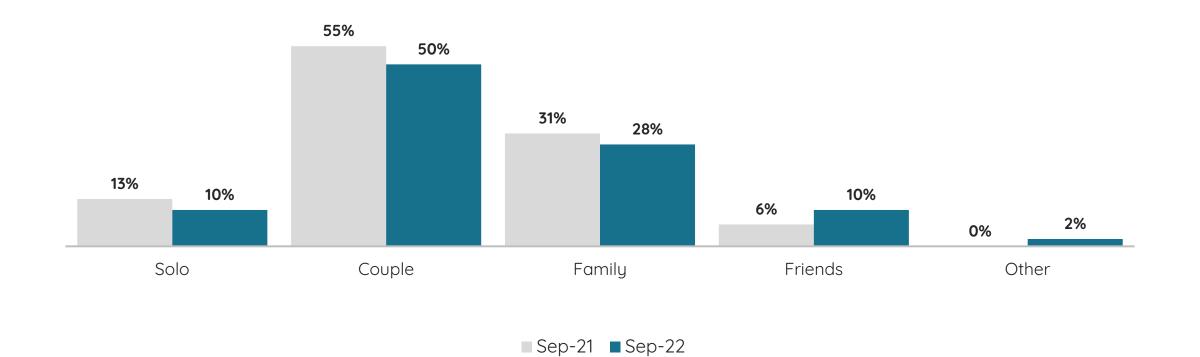




### **TRAVEL PARTIES\***



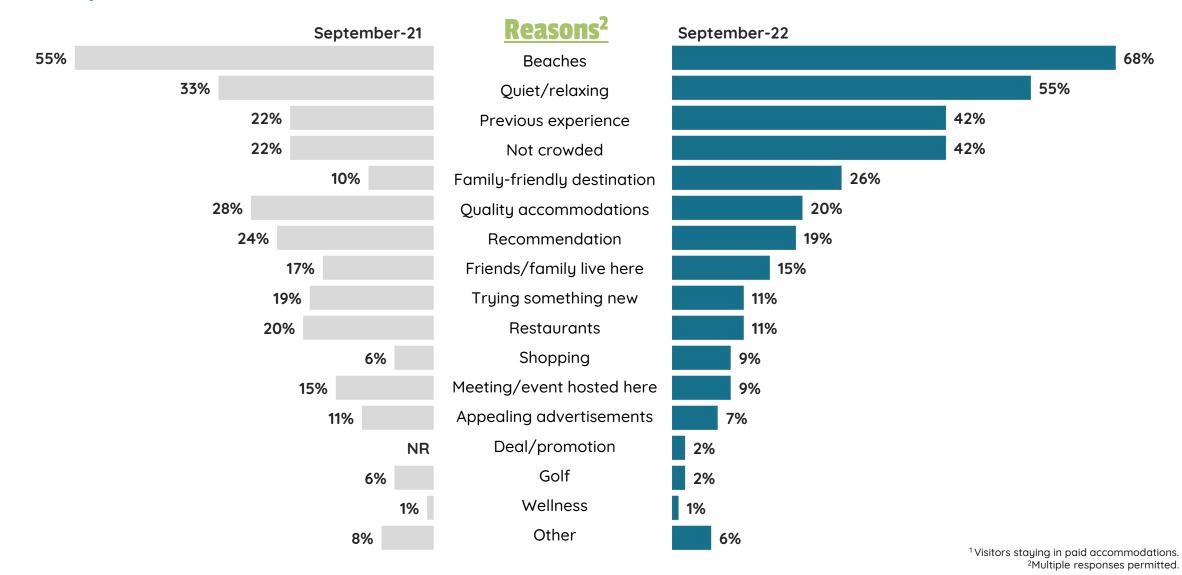
### **TRAVEL PARTY COMPOSITION**



\* Visitors staying in paid accommodations.

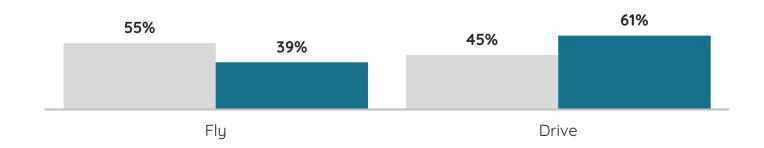
### REASONS FOR CHOOSING AREA<sup>1</sup>





### **TRANSPORTATION METHODS\***





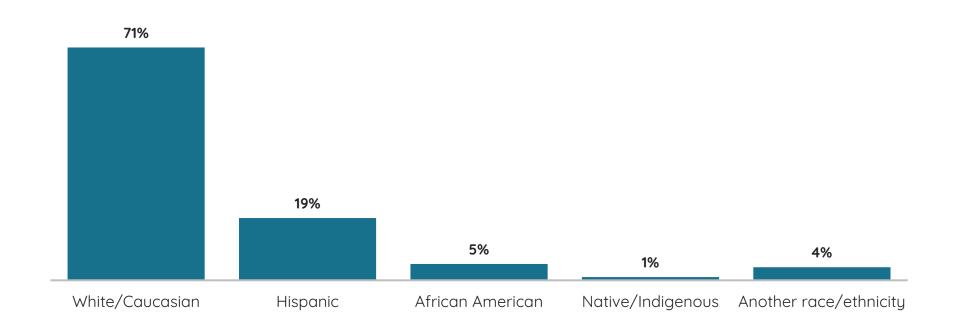


<sup>\*</sup> Visitors staying in paid accommodations.

## **VISITOR DEMOGRAPHICS\***



### **Race/Ethnicity**



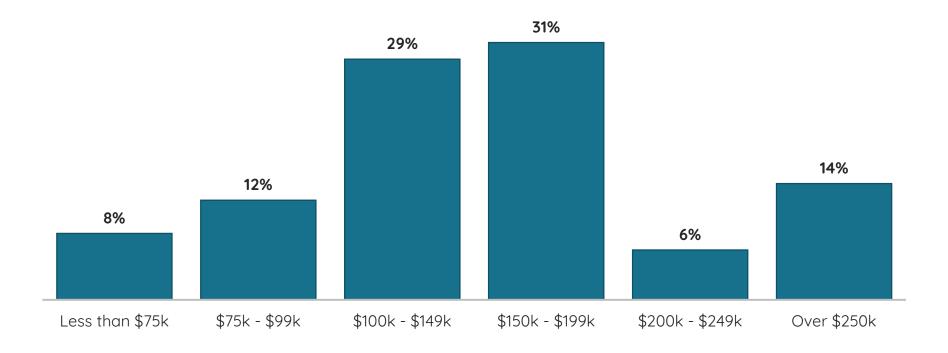
<sup>\*</sup> Visitors staying in paid accommodations.



### **VISITOR DEMOGRAPHICS\***



### **Annual Household Income**



<sup>\*</sup> Visitors staying in paid accommodations.

### TRIP EVALUATIONS\*







#### WILL RETURN TO THE AREA?



### **VALUE FOR TRAVEL DOLLAR\*\***



Value for travel dollar

\* Visitors staying in paid accommodations.

<sup>\*\* 10-</sup>point scale where 10 is "excellent" and 1 is "poor". High cost was the primary reason for visitors providing lower ratings.

## SEPTEMBER 2022 METRICS





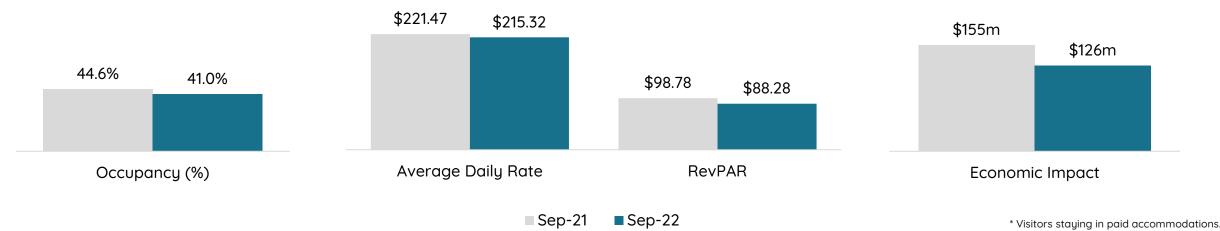


### SEPTEMBER 2022 OVERNIGHT VISITATION & LODGING\*



	September 2021	September 2022	% Change from 2021
Occupancy Rate	44.6%	41.0%	- 8.1%
Average Daily Rate	\$221.47	\$215.32	- 2.8%
RevPAR	\$98.78	\$88.28	- 10.6%

	September 2021	September 2022	% Change from 2021
Visitors	86,400	86,200	- 0.2%
Room Nights	142,300	132,200	<b>-</b> 7.1%
Direct Spending	\$104,200,500	\$84,382,200	<b>-</b> 19.0%
Economic Impact	\$155,362,900	\$125,813,900	<b>-</b> 19.0%

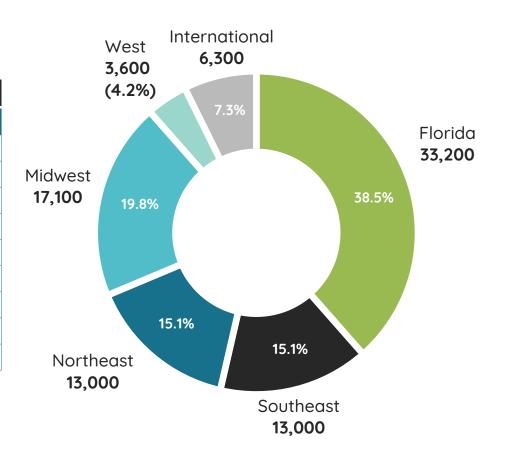


### SEPTEMBER 2022 OVERNIGHT VISITOR ORIGIN MARKETS\*



	Septemb	September 2021		September 2022		nange (Δ%)
Region	# Visitors	Mkt Share	# Visitors	Mkt Share	# Visitors	Mkt Share
Florida	20,500	23.6%	33,200	38.5%	+ 62.0%	+ 63.1%
Southeast	12,600	14.6%	13,000	15.1%	+ 3.2%	+ 3.4%
Northeast	12,800	14.8%	13,000	15.1%	+ 1.6%	+ 2.0%
Midwest	21,000	24.3%	17,100	19.8%	- 18.6%	- 18.5%
West	13,700	15.9%	3,600	4.2%	- 73.7%	- 73.6%
Canada	1,900	2.2%	3,500	4.1%	+ 84.2%	+ 86.4%
Europe <sup>1</sup>	0	0.0%	1,700	2.0%	-	-
C/S America	3,900	4.5%	100	0.1%	- 97.4%	- 97.8%
Other <sup>1</sup>	0	0.0%	1,000	1.1%	-	-
Total	86,400	100.0%	86,200	100.0%		

<sup>&</sup>lt;sup>1</sup>Visitation from most international markets was too small to estimate for most of 2020 and 2021.



<sup>\*</sup> Visitors staying in paid accommodations.



## CALENDAR YEAR-TO-DATE METRICS



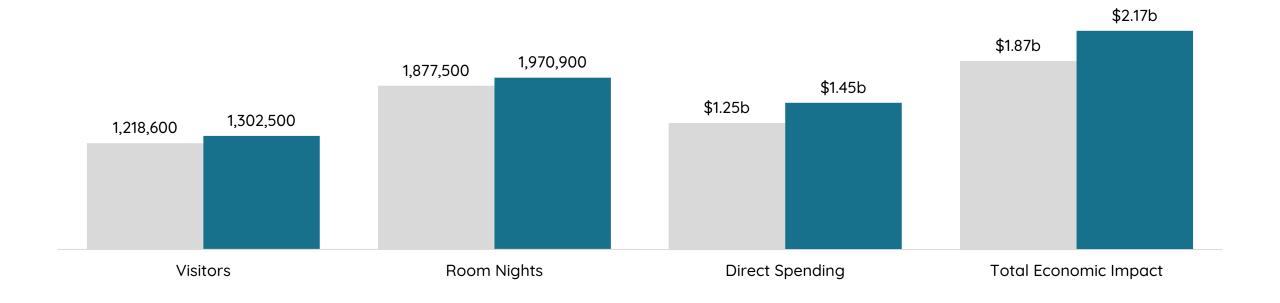


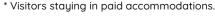


## CYTD OVERNIGHT VISITATION & LODGING\*



	CYTD 2021	CYTD 2022	% Change from 2021
Visitors	1,218,600	1,302,500	+ 6.9%
Room Nights	1,877,500	1,970,900	+ 5.0%
Direct Spending	\$1,251,885,500	\$1,452,307,500	+ 16.0%
Economic Impact	\$1,866,561,300	\$2,165,390,600	+ 16.0%





CY2021

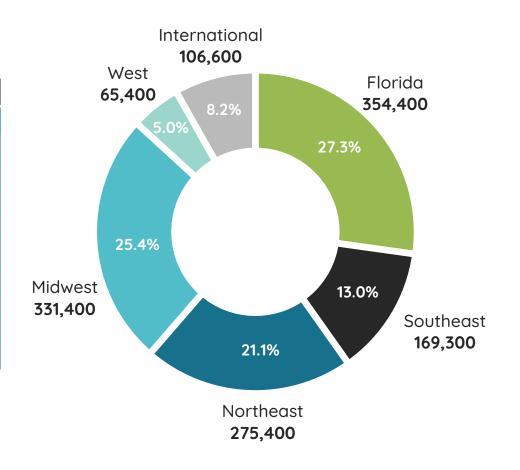
■ CY2022

### CYTD OVERNIGHT VISITOR ORIGIN MARKETS\*



	CY2021		CY2022		Percent Ch	nange (Δ%)
Region	# Visitors	Mkt Share	# Visitors	Mkt Share	# Visitors	Mkt Share
Florida	592,100	48.5%	354,400	27.3%	- 40.1%	- 43.7%
Southeast	120,200	9.9%	169,300	13.0%	+ 40.8%	+ 31.3%
Northeast	230,900	18.9%	275,400	21.1%	+ 19.3%	+ 11.6%
Midwest	225,400	18.5%	331,400	25.4%	+ 47.0%	+ 37.3%
West <sup>1</sup>	25,500	2.1%	65,400	5.0%	+ 156.5%	+ 138.1%
Canada <sup>2</sup>	5,900	0.5%	31,700	2.4%	+ 437.3%	+ 380.0%
Europe <sup>2</sup>	13,100	1.1%	46,600	3.6%	+ 255.7%	+ 227.3%
C/S America <sup>2</sup>	5,500	0.5%	13,100	1.0%	+ 138.2%	+ 100.0%
Other	0	0.0%	15,200	1.2%	-	-
Total	1,218,600	100.0%	1,302,500	100.0%		

<sup>&</sup>lt;sup>1</sup> Visitation from western U.S. states not separated from "other" category for most of 2021.



<sup>\*</sup> Visitors staying in paid accommodations.



<sup>&</sup>lt;sup>2</sup> Visitation from most international markets was too small to estimate for most of 2021.

## SEPTEMBER 2022 VISITOR PROFILE

**OF OVERNIGHT VISITORS** 



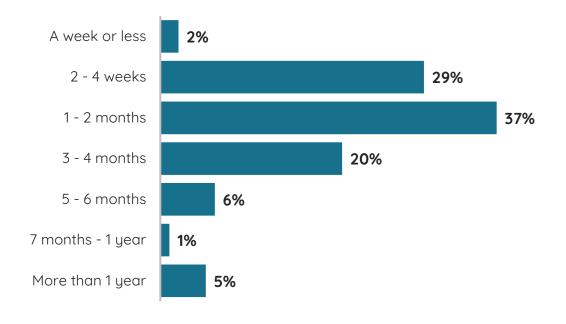




## TRIP PLANNING CYCLE\*

Trip Planning Cycle					
	Sep-21	Sep-22	Trend		
A week or less	-	2%	-		
2 - 4 weeks	-	29%	-		
1 - 2 months	-	37%	-		
3 - 4 months	-	20%	-		
5 - 6 months	-	6%	-		
7 months – 1 year	-	1%	-		
More than 1 year	-	5%	-		
Median (days)	-	47	-		

<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.



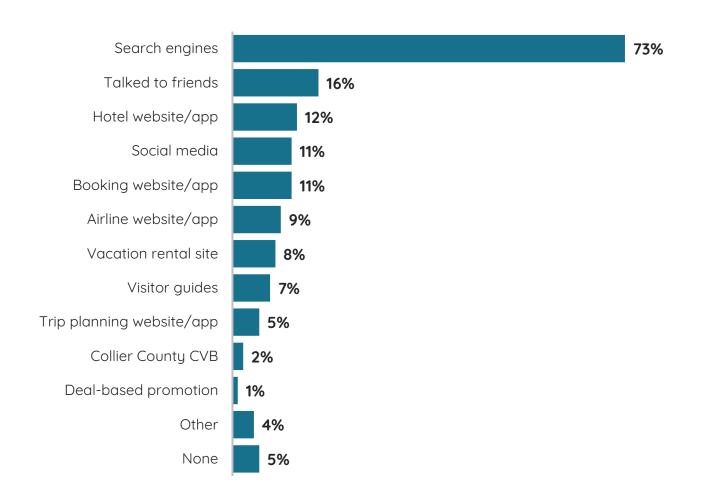
<sup>\*</sup> Visitors staying in paid accommodations.

### TRIP PLANNING RESOURCES\*



Top Trip Planning Resources <sup>1</sup>						
	Sep-21	Sep-22	Trend			
Search engines	-	73%	-			
Talked to friends	-	16%	-			
Hotel website/app	-	12%	-			
Booking website/app	-	11%	-			
Social media	-	11%	-			
Airline website/app	-	9%	-			
Vacation rental site	-	8%	-			
Visitor guides	-	7%	-			
Trip planning site/app	-	5%	-			
Collier County CVB	-	2%	-			
Deal-based promotion	-	1%	-			
Other	-	4%	-			
None	-	5%	-			

<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.



<sup>\*</sup> Visitors staying in paid accommodations.

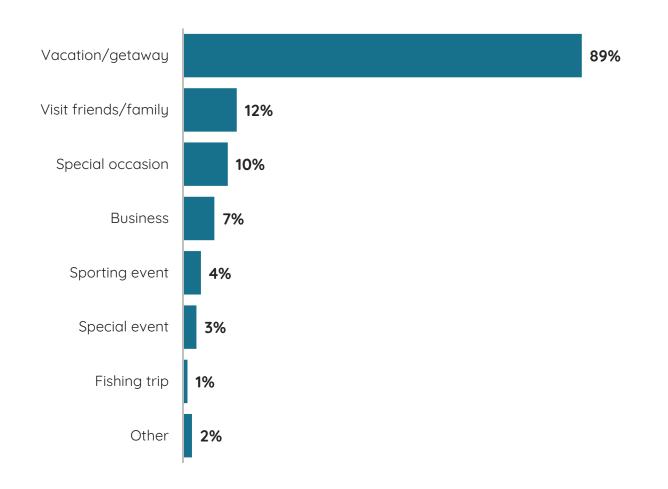


## **REASONS FOR VISITING\***



Top Reasons for Visiting <sup>1</sup>						
	Sep-21 Sep-22 Trend					
Vacation/getaway	86%	89%	<b>↑</b>			
Visit friends/family	18%	12%	$\downarrow$			
Special occasion	22%	10%	$\downarrow$			
Business	11%	7%	$\downarrow$			
Sporting event	-	4%	-			
Special event	11%	3%	$\downarrow$			
Fishing trip	-	1%	-			
Other	7%	2%	<b>V</b>			

<sup>&</sup>lt;sup>1</sup> Multiple responses permitted.



<sup>\*</sup> Visitors staying in paid accommodations.

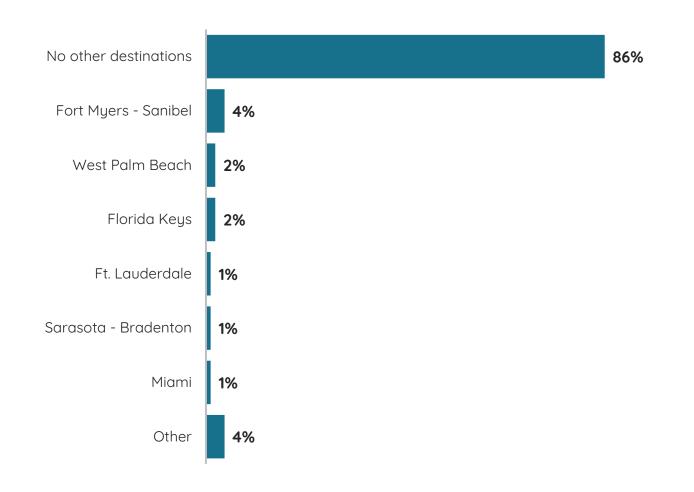


## OTHER DESTINATIONS CONSIDERED\*



Other Destinations Considered <sup>1</sup>						
Sep-21 Sep-22 Trend						
No other destinations	-	86%	-			
Fort Myers - Sanibel	-	4%	-			
West Palm Beach	-	2%	-			
Florida Keys	-	2%	-			
Ft. Lauderdale	-	1%	-			
Sarasota - Bradenton	-	1%	-			
Miami	-	1%	-			
Other	-	4%	-			

<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.



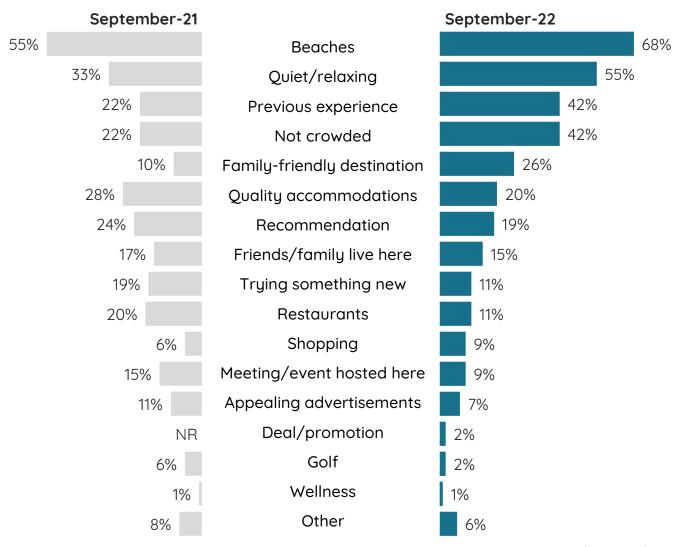
<sup>\*</sup> Visitors staying in paid accommodations.



### **REASONS FOR CHOOSING AREA\***



Reasons for Choosing Area <sup>1</sup>						
	Sep-21	Sep-22	Trend			
Beaches	55%	68%	<b>↑</b>			
Quiet/relaxing	33%	55%	<b>↑</b>			
Previous experience	22%	42%	$\uparrow$			
Not crowded	22%	42%	<b>↑</b>			
Family-friendly destination	10%	26%	<b>↑</b>			
Quality of accommodations	28%	20%	<b>V</b>			
Recommendation	24%	19%	<b>V</b>			
Friends/family live here	17%	15%	<b>V</b>			
Trying something new	19%	11%	<b>V</b>			
Restaurants	20%	11%	<b>V</b>			
Shopping	6%	9%	<b>↑</b>			
Meeting/event hosted here	15%	9%	<b>V</b>			
Appealing advertisements	11%	7%	<b>V</b>			
Deal/promotion	-	2%	<b>V</b>			
Golf	6%	2%	<b>V</b>			
Wellness	1%	1%	-			
Other	8%	6%	<b>V</b>			



<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.

<sup>\*</sup> Visitors staying in paid accommodations.

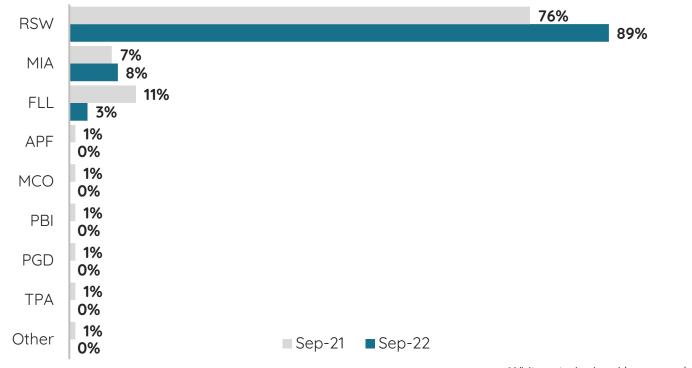
### **TRANSPORTATION METHODS\***



Mode of Transportation					
	Sep-21 Sep-22 Trend				
Fly	55%	39%	<b>V</b>		
Drive	45%	61%	<b>↑</b>		



Airport Deplaned (Base: Fly)					
	Sep-21	Sep-22	Trend		
SWFL Intl Airport (RSW)	76%	89%	<b>↑</b>		
Miami Intl Airport (MIA)	7%	8%	<b>↑</b>		
Ft. Lauderdale Intl Airport (FLL)	11%	3%	<b>V</b>		
Naples Airport (APF)	1%	0%	<b>V</b>		
Orlando Intl Airport (MCO)	1%	0%	$\downarrow$		
Palm Beach Intl (PBI)	1%	0%	$\downarrow$		
Punta Gorda Airport (PGD)	1%	0%	$\downarrow$		
Tampa Intl Airport (TPA)	1%	0%	$\downarrow$		
Other	1%	0%	<b>V</b>		



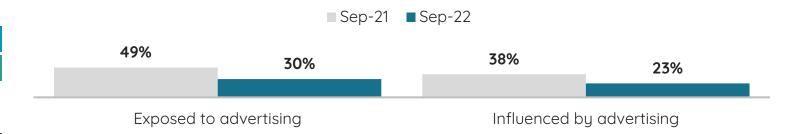
<sup>\*</sup> Visitors staying in paid accommodations.



### **EXPOSURE TO ADVERTISING\***

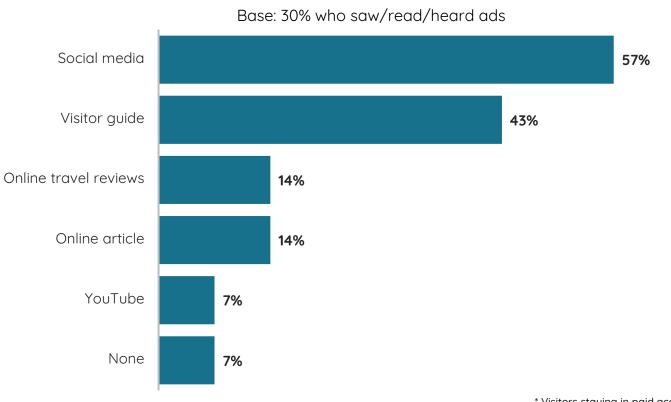


Advertising Exposure & Influence					
Sep-21 Sep-22 Trend					
Exposed to advertising	49%	30%	<b>V</b>		
Influenced by advertising	38%	23%	$\downarrow$		



Top Advertising Sources Noticed <sup>1</sup>						
Sep-21 Sep-22 Trend						
Social media	-	57%	-			
Visitor guide	-	43%	-			
Online article	-	14%	-			
Online travel reviews	-	14%	-			
YouTube	-	7%	-			
None	-	7%	-			

<sup>&</sup>lt;sup>1</sup>Base of visitors exposed to advertising. Multiple responses permitted.

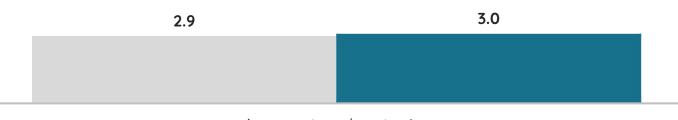


<sup>\*</sup> Visitors staying in paid accommodations.

### **TRAVEL PARTIES\***

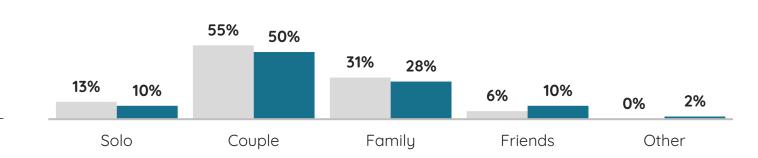


Average Visitors per Travel Party				
Sep-21 Sep-22 Tren				
Average travel party size	2.9	3.0	<b>↑</b>	



Average trave	l party size
---------------	--------------

Travel Party Composition			
	Sep-21	Sep-22	Trend
Solo	13%	10%	$\downarrow$
Couple	55%	50%	$\downarrow$
Family	31%	28%	$\downarrow$
Friends	6%	10%	<b>1</b>
Other	0%	2%	<b>↑</b>



■ Sep-21 ■ Sep-22

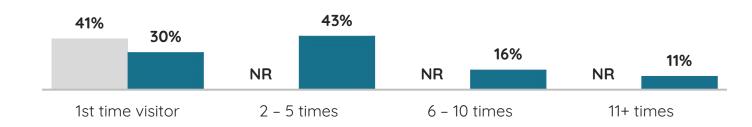
<sup>\*</sup> Visitors staying in paid accommodations.



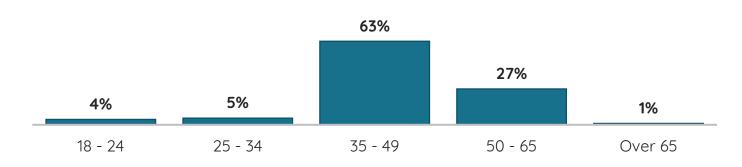
### **VISITING PARADISE COAST\***



Previous Visits			
	Sep-21	Sep-22	Trend
1 <sup>st</sup> time visitor	41%	30%	$\mathbf{\Psi}$
2 - 5 times	-	43%	-
6 - 10 times	-	16%	-
11+ times	-	11%	-



Typical Visitor Ages					
	Sep-21 Sep-22 Trend				
Median Age		-	44	-	
Average Age		46.0	45.1	<b>↑</b>	

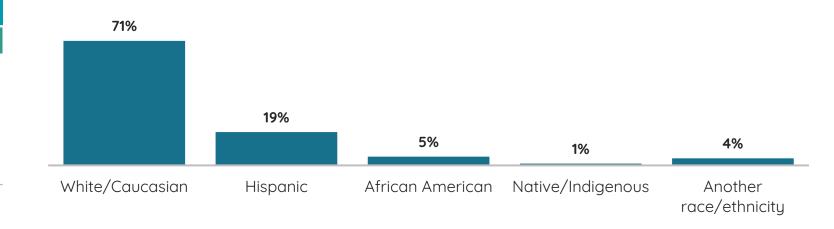


<sup>\*</sup> Visitors staying in paid accommodations.

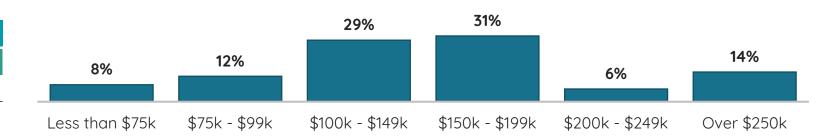
## **VISITOR DEMOGRAPHICS\***



Race/Ethnicity				
	Sep-21	Sep-22	Trend	
White/Caucasian	-	71%	-	
Hispanic	-	19%	-	
African American	-	5%	-	
Native/Indigenous	-	1%	-	
Another race/ethnicity	-	4%	-	



Typical Visitor Household Income				
Sep-21 Sep-22 Trend				
Median HHI	\$136,100	\$151,600	<b>↑</b>	



<sup>\*</sup> Visitors staying in paid accommodations.

## **OVERNIGHT VISITS\***



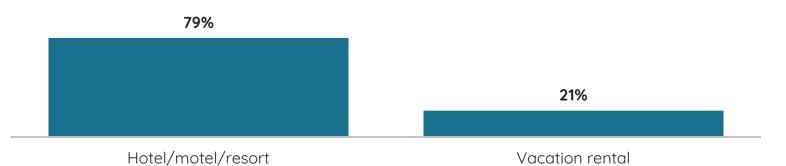
Nights in Destination				
Sep-21 Sep-22 Trend				
Nights Stayed (mean)	4.8	4.6	$\downarrow$	



Average Mights Staged

■ Sep-21 ■ Sep-22

Accommodations				
Sep-21 Sep-22 Tren				
Hotel/motel/resort	-	79%	-	
Vacation rental	-	21%	-	



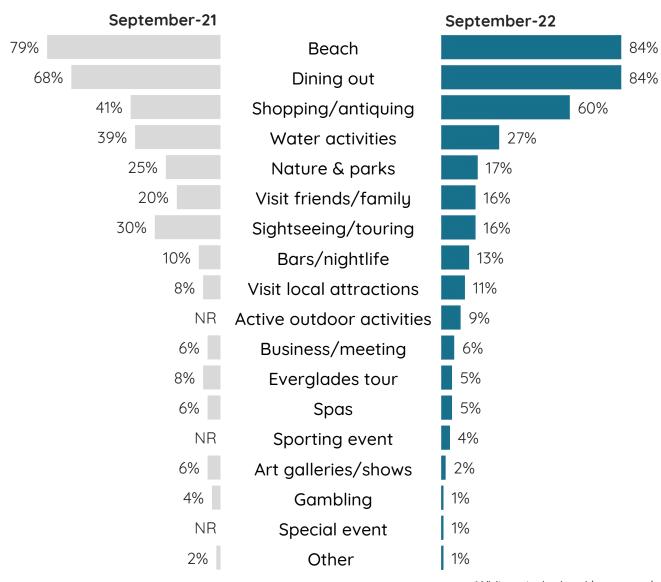
<sup>\*</sup> Visitors staying in paid accommodations.



### TRIP ACTIVITIES\*



Trip Activities <sup>1</sup>					
	Sep-21	Sep-22	Trend		
Beach	79%	84%	<b>↑</b>		
Dining out	68%	84%	<b>↑</b>		
Shopping/antiquing	41%	60%	<b>↑</b>		
Water activities	39%	27%	$\downarrow$		
Nature & parks	25%	17%	$\downarrow$		
Visit friends/family	20%	16%	$\downarrow$		
Sightseeing/touring	30%	16%	$\downarrow$		
Bars/nightlife	10%	13%	<b>↑</b>		
Visit local attractions	8%	11%	<b>↑</b>		
Active outdoor activities	-	9%	-		
Business/meeting	6%	6%	-		
Everglades tour	8%	5%	$\downarrow$		
Spas	6%	5%	$\downarrow$		
Sporting event	-	4%	-		
Art galleries/shows	6%	2%	$\downarrow$		
Gambling	4%	1%	$\downarrow$		
Special event	-	1%	-		
Other	2%	1%	$\downarrow$		



<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.

<sup>\*</sup> Visitors staying in paid accommodations.

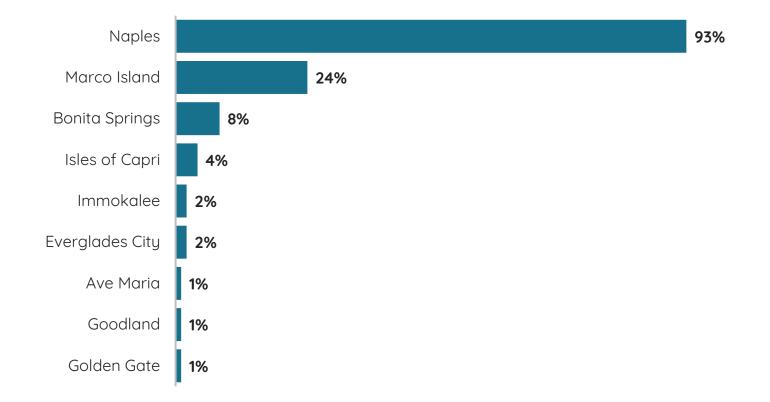
### **AREAS VISITED\***



Areas Visited in Destination <sup>1</sup>				
	Sep-21	Sep-22	Trend	
Naples	-	93%	-	
Marco Island	-	24%	-	
Bonita Springs	-	8%	-	
Isles of Capri	-	4%	-	
Everglades City	-	2%	-	
Immokalee	-	2%	-	
Ave Maria	-	1%	-	
Goodland	-	1%	-	
Golden Gate	-	1%	-	

Naples	-	93%	-
Marco Island	-	24%	-
Bonita Springs	-	8%	-
Isles of Capri	-	4%	-
Everglades City	-	2%	-
Immokalee	-	2%	-
Ave Maria	-	1%	-
Goodland	-	1%	-
Golden Gate	-	1%	-

<sup>&</sup>lt;sup>1</sup>Multiple responses permitted.



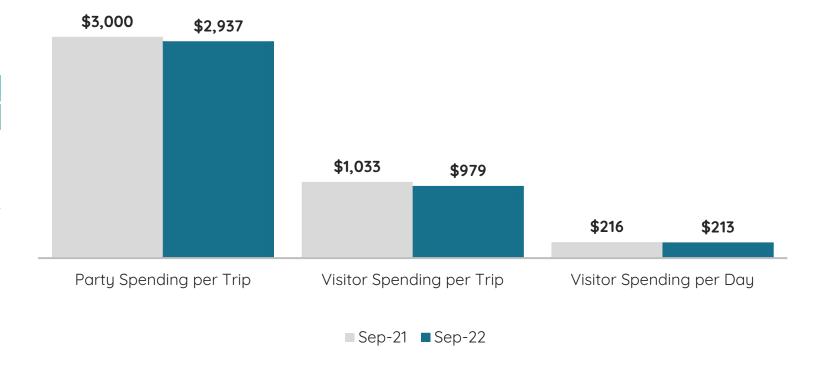
<sup>\*</sup> Visitors staying in paid accommodations.



## **VISITOR SPENDING\***



Visitor Spending				
	Sep-21	Sep-22	Trend	
Party Spending per Trip	\$3,000	\$2,937	Ψ	
Visitor Spending per Trip	\$1,033	\$979	$\mathbf{\Psi}$	
Visitor Spending per Day	\$216	\$213	$\downarrow$	



<sup>\*</sup> Visitors staying in paid accommodations.

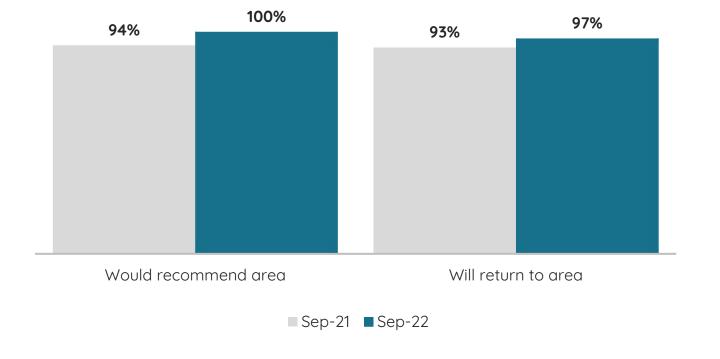


## TRIP EVALUATIONS\*



Satisfaction with Destination				
	Sep-21	Sep-22	Trend	
Value for travel dollar <sup>1</sup>	-	9.4	-	
Would recommend area	94%	100%	<b>↑</b>	
Will return to area	93%	97%	<b>^</b>	

<sup>&</sup>lt;sup>1</sup>10-point scale where 10 is "excellent" and 1 is "poor".



<sup>\*</sup> Visitors staying in paid accommodations.

## INDUSTRY DATA

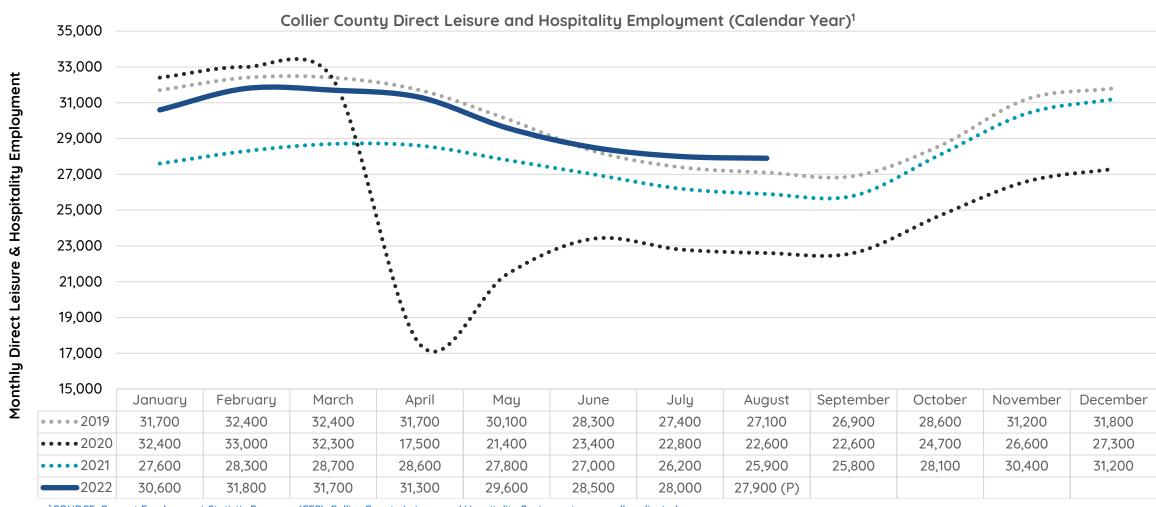






### **LEISURE & HOSPITALTY EMPLOYMENT**



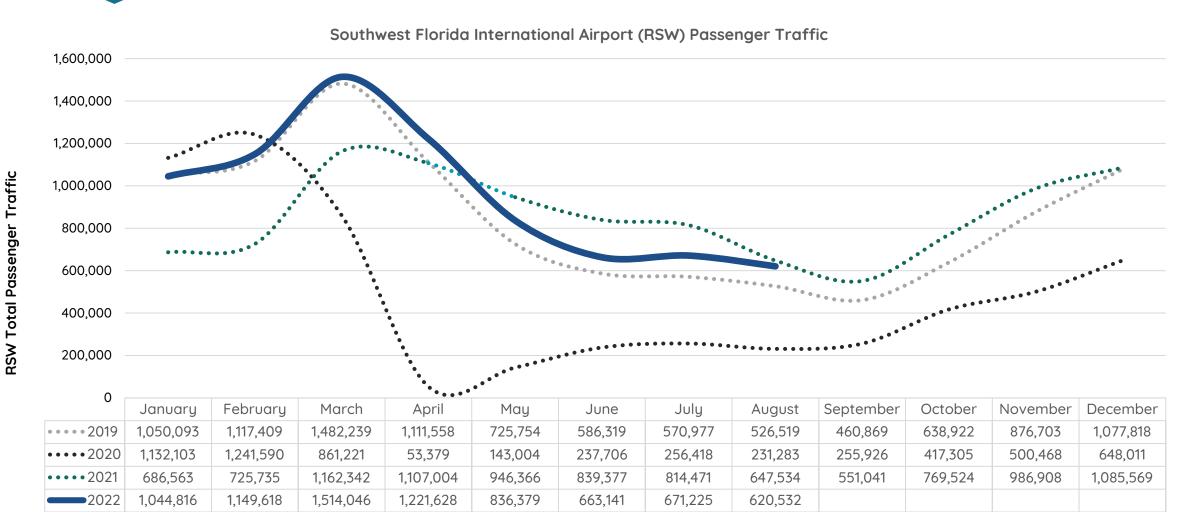


<sup>&</sup>lt;sup>1</sup>SOURCE: Current Employment Statistic Program (CES), Collier County Leisure and Hospitality Sector, not seasonally adjusted. (P) Preliminary.



### RSW PASSENGER TRAFFIC





<sup>&</sup>lt;sup>1</sup>SOURCE: Lee County Port Authority Monthly Statistics.

## LICENSED TRANSIENT RENTAL UNITS



September 2022 Licensed Transient Rental Units <sup>1</sup>				
	Hotel	Motel	Vacation Rental	Total
Naples	4,452	1,557	3,182	9,191
Marco Island	1,275	115	1,822	3,212
Immokalee	0	55	104	159
Golden Gate	0	150	0	150
Everglades City	38	36	14	88
Bonita Springs	0	5	64	69
Chokoloskee	0	13	2	15
Goodland	0	5	4	9
Ochopee	0	0	2	2
Ave Maria	0	0	1	1
Total	5,765	1,936	5,195	12,897 <sup>2</sup>

 $<sup>\</sup>frac{1}{2}$  SOURCE: Florida Department of Business & Professional Regulation.  $^2$  Not all units were available for the entirety of September due to Hurricane Ian.



### NAPLES, MARCO ISLAND, EVERGLADES

**Convention & Visitors Bureau** September 2022 Monthly Dashboard

**Paul Beirnes, Executive Director** paul.beirnes@colliercountyfl.gov

Downs & St. Germain Research (850) 906-3111 | contact@dsg-research.com





